

Bring Your BOOKS, CD's & DVDs to Cathy's! BUY ◆ SELL ◆ TRADE ◆ SAVE!

MANOA SHOPPING CENTER, 1305 W. Chester Pike, Havertown, PA Entrance In Front, Between ACME and Rite Aid

WINTER STORE HOURS

Mon – Weds 10:00am – 6:00pm Thurs – Sat 10:00am – 8:00pm Sunday 11:00AM – 6:00 PM

TRADING IS BY APPOINTMENT ONLY, HOURS:

Mon – Weds Noon to 5:00pm Thurs - Sat Noon to 6:00pm Sunday 11:00AM to 5:00 PM

How does it work?

- **SIMPLE!** 1) Bring in your BOOKS, CD's, DVDs, BLU-RAYs and AUDIO BOOKS during regular TRADE HOURS (above).
 - 2) Get your items INSPECTED WHILE YOU WAIT!
 - 3) Choose STORE CREDIT* for your items or half that amount in CASH[†]
 - 4) Get back your unaccepted items.
- **THAT'S IT!** * Your **STORE CREDIT** never expires! We keep it behind the counter so that you or anyone in your family can use it anytime!
 - [†] **CASH** payouts are limited, based on availability and subject to a Daily Payout Maximum (we can't pay out more than we make in a day).

LIMIT: BOOKS: 2- 3 STANDARD GROCERY BAGS OR 2-3 SIMILARLY SIZED BOXES PER CUST./DAY. CD's DVD's: 50 MAX (COMBINED TOTAL) PER CUSTOMER, PER DAY. THANK YOU!

What IS and IS NOT accepted?

ACCEPTED: Books of all shapes, sizes and subjects, CD Audio Books, Music CD's, MOVIE DVDs and Blu-Rays (Limit 50 combined discs per trade lot).

- ALL BOOKS MUST be GENTLY USED and in GOOD CONDITION relative to their age.
- ALL AUDIO BOOKS, CD's, DVDs and Blu-rays MUST be UNDAMAGED in their ORIGINAL CONTAINER including ORIGINAL INSERTS and ARTWORK.

UNACCEPTED: HARD COVER BOOK CLUB EDITIONS ■ EX-LIBRARY BOOKS

■ ENCYCLOPEDIAS ■ READERS' DIGEST CONDENSED BOOKS ■ COMPUTER MANUALS AND TEXTBOOKS OVER TWO YEARS OLD ■ NEWSPAPERS ■ MAGAZINES ■ OLDER TRAVEL AND RESTAURANT GUIDES OR OTHER BOOKS THAT COME OUT WITH NEW EDITIONS EACH YEAR ■ VHS VIDEO TAPES

ALSO: -

Books

- That have EVER been WET or MOLDY
- **■** From SMOKING households
- Without original COVER or Dust Jacket
- With UNDERLINING or HIGHLIGHTING
- With EXCESSIVE WEAR
- In POOR CONDITION relative to their age

CD's and DVD's

- With no BAR CODE
- That are SCRATCHED or DAMAGED
- That show EXCESSIVE WEAR
- That are "BURNED" COPIES
- Not in the ORIGINAL CONTAINER
- Missing INSERTS and ARTWORK

See Reverse Side for Answers to your FAQ's about Trading @ Cathy's!

IF YOU HAVE QUESTIONS, OR WISH TO MAKE AN APPOINTMENT PLEASE CALL US AT: 610-924-0988. THANK YOU! www.cathysbooks.com



"Thank you for bringing your items to trade at Cathy's! We know it's a lot of work and we really appreciate the effort!"

-Cathy

Manoa Shopping Center • Eagle Rd & W. Chester Pk. Havertown, PA • 610-924-0988 www.cathysbooks.com

Here are Answers to some of the most Frequently Asked Questions about Trading:

Q: How long will it take?

A: It usually takes about 15-20 minutes to go through your items - sometimes a little more, sometimes a little less, depending on how busy we are. We ask that you please stay in the store while we inspect your items, so have a look around, enjoy, and we'll come get you as soon as we're done.

Q: Why is it necessary to stay in the store?

A: We don't have a lot of room, so we have to stay organized. We process your items as quickly as possible in the order received, returning any items we can't accept immediately after inspection. This saves you time, saves us room and reduces our liability. Please note that if you leave the store we won't be able to inspect your items.

Q: How do you decide what to take and not take?

A: We accept as many items as we possibly can based on need and reader demand. Therefore, if we already have an item in stock, if an item is out-of-date or in poor condition relative to its age or simply not in demand, we return it to you.

Q: What is the trade offer based on?

A: We offer as much as we can for every lot of items brought in. The offer is based on the total number of items accepted as well as condition, type, quality, age and desirability. The offer is quoted in store credit (trade). When available, you may opt for half the quoted trade amount in cash, which is paid on a limited basis and subject to a daily payout maximum (we can't pay out more than we make in a day).

Q: Why is trade credit double the cash offer?

A: Most of our customers prefer trade credit. It's twice the value of cash and can be used to purchase books, CD's and DVD's at half the original price *or less*, so it's actually QUADRUPLE VALUE! Then you can bring those same items back to the store to trade again, saving even more! There's no better deal for the serious reader, movie or music lover. We still offer cash on a limited basis as a courtesy for people who are moving, downsizing, etc. again, subject to a daily payout maximum (one of the last book stores in the region to do so).

Q: How does trade credit work?

A: We keep your credit on file behind the counter at the store. It never expires and can be used by you or anyone in your family for books, music and movies, which you can then trade back in for more credit. It's a great deal and - it's pretty awesome!

Q: What can I do with the books you don't take?

A: We recommend donating them to your local library or a worthy charity organization such as Nana's Attic in Lawrence Park Shopping Center, Goodwill Industries, Salvation Army, etc.

Thank You! If you have any additional questions, please ask one of our friendly Bookstore Associates who are there to help you.

Call for questions or to schedule your in-store trade appointment:

610-924-0988

